Ooredoo SMS Caster

Customer Portal Guide 05-11-18 V1

Ooredoo SMS Caster packages

Packages	Rental Monthly Charge (MVR)	Bundle SMS per Month	Excess charge cost (MVR)
1	250	1,100	0.30
2	500	2,800	0.30
3	1,000	6,000	0.30
4	2,500	15,000	0.30
5	5,000	35,200	0.25
6	10,000	80,000	0.25
7	15,000	120,000	0.20
8	25,000	230,000	0.20



SMS Caster Login Page



- Ooredoo Bulk SMS Caster login page at <u>http://www.ooredoo.mv/webapps/smscaster/public/login</u>



SMS Caster Dashboard

oocedoo Θ hamzathanees@gmail.com ~ Dashboard Header **User Package** User Monthly Usage Contacts & Groups TextACoffee Name: Package 25000 | Package Allowance: 230000 sms | Package Rent: Mrf 25000/- | Package Rate: Mrf 0.08/- | Current Usage: 0 SMS Excess Usage: 0 SMS Excess Rate: Mrf 0.2/-Excess Charge: Mrf 0/-Reports Current Month Overview Last Month Overview Period: 01/11/2018 - 30/11/2018 Period: 01/10/2018 - 31/10/2018 22895 0 230000 207105 **^** 1 ~ * Total SMS Sent Total Remaining Total SMS Sent **Total Remaining** Usage Graph Usage Graph Number of sms Number of sms 1.0 1.0 0.9 0.9 0.8 0.8 0.7 0.7 0.6 0.6 0.5 0.5 0.4 0.4 0.3 0.3 0.2 0.2 0.1 0.1 Ci-

- Bulk SMS Caster dashboard is an overview display of package details such as SMS Header, monthly fee, monthly usage, remaining package limits and charges



Contacts & Groups

00099000	\odot		hamzathane	ees@gmail.com \vee
☆ Dashboard	+ Add Contacts in bulk	to Groups		
🚫 Contacts & Groups	Contacts		Groups	
☑ Schedule SMS	Name Name Number Number Submit	Designation Designation Select Groups Select some options	Name Name Submit	
	Groups Table Show 10 • er	tries	Search:	

- A group has to be created in order to send a Bulk SMS. Groups can be created by giving a group name under "Groups" and pressing submit.
- "Add contacts in bulk to groups" can be used to upload contacts in bulk as shown in the next slide
- Individual contacts can be added to your portal by filling contact details under "Contacts" and pressing submit



Adding contacts in bulk to group

0059900	Add Contacts to Group	hamzathanees@gmail.com ~
🛆 Dashboard	Select Groups	urrent Usage: 0 SMS xcess Usage: 0 SMS
Contacts & Groups	Select some options	xcess Charge: Mrf 0/-
	Upload Your File	
lılıl Reports	Choose File No file chosen	
	Submit Download Sample	
	Groups Table	

- The sample excel file needs to be downloaded and filled up with all the contacts in order to add the contacts in bulk in the given format
- Once the file is uploaded, the portal will take approximately 2,000 numbers per minute to be added to the group. Total number of contacts for in specific groups can be seen in "Groups Table" section



SMS Scheduling

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🛆 Dashboard	≡ Schedule Bulk Sms to Group/s	
Ontacts & Groups		
🔄 Schedule SMS	Schedule Bulk Sms to Group/s	
Reports	Date & Time	
	2018-11-04 19:03	©
	Group	12
	Select some options	•
	Message	
	161 characters left	//

- A group of contacts or a number of groups can be selected in order to schedule an SMS
- Data & Time of the SMS to be sent needs to be selected from "Date & Time" (schedule time to be 10 or minutes ahead of given actual time)
- Once data/time, group, and SMS content in "Message" is filled, press "Schedule SMS" to proceed with sending the bulk (Approximate SMS sending time is 2,000 SMS per minute)

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Reports



- Reports page shows details of SMS sent based on the selected date
- Track total number of SMS sent using the Bulk SMS caster portal
- Track SMS history with message content

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SMS Details

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Contacts & Groups	Message Details Table				
Schedule SMS	Search Message Content			Search	
Reports	#	Message	Message Groups	Status	
Sms Details	1	Gifting a Pizza, Ice cream or even a sandwich is now easier with our new and improved Text a Coffee service. Just visit http://ore.do/txtcofy	testaiham	sent	
	2	Gifting a Pizza, Ice cream or even a sandwich is now easier with our new and improved Text a Coffee service. Just visit http://ore.do/txtcofy Gifting a Pizza, Ice cream or even a sandwich is now easier with our new and improved Text a Coffee service. Just visit http://ore.do/txtcofy	testaiham	sent	
	#	Message	Message Groups	Status	

- Details of SMS sent to group with message content and group name can be viewed on this page
- Page to be used for reference and tracking purpose



For any queries, please drop an email to:

221@ooredoo.mv



Thank you