

TERMS AND CONDITIONS - MASTERCARD GIVEAWAY

Promotion Overview

1. **"Mastercard Giveaway"** (hereinafter referred to as the **"Promotion"**) is a promotion conducted by Ooredoo Maldives PLC (hereinafter referred to as **"Ooredoo"**) in which Eligible Customers of Ooredoo stand a chance to win the Grand Prize as stated herein. The winner of the Grand Prize will be selected via a lucky draw conducted among Eligible Customers.

Promotional Period

2. The duration of the Promotion shall be from and including 00:00:00 hours of 1st August 2026 until and including 23:59:59 hours of 30th September 2026 (referred to herein as the **"Promotional Period"**). A lucky draw will be taken among all Eligible Customers after the Promotional Period.

Eligibility Criteria

3. Individual customers of Ooredoo's Mobile (postpaid or prepaid) service who carry out any of the following transactions in respect of their service (referred to herein as **"Eligible Customers"**) will be given the corresponding number of entries into the lucky draw conducted to select the winner of the Grand Prize.

#	Transactions	Number of Entries
1.	One-time card payment of minimum MVR 400 (four hundred Maldivian Rufiyaa) using Mastercard.	one (1) entry per transaction.
2.	Payment of minimum MVR 400 (four hundred Maldivian Rufiyaa) made using saved Mastercard.	two (2) entries per transaction.
3.	Payment of minimum MVR 400 (four hundred Maldivian Rufiyaa) made using auto debit function using Mastercard.	five (5) entries per transaction.

4. Customers may accumulate multiple lucky draw entries by completing multiple qualifying transactions that meet the criteria specified in clause 3 above.
5. In addition to clause 3 above, the customer should not have any pending accrued payments in relation to the respective service and the service should be active, as at the lucky draw date.
6. In the following instances, the customer shall not be considered as an Eligible Customer for purposes of this Promotion;
 - (a) where a customer subscribed to any service(s) out of those stated in clause 3 above, but such service is not payable or paid for by the individual customer (i.e. services that are formally paid for or payable by entities on behalf of the individual customer); and
 - (b) all Tourist and Mobile Broadband plans.

Flow and Promotional Prize

7. Ooredoo shall carry out 1 (one) lucky draw among all the Eligible Customers at after the Promotional Period.
8. Subject to clause 11 below, the winner of the lucky draw shall receive the prize of a 2-way ticket to Malaysia for 2 (two) persons, (referred to herein as **"Grand Prize"**).

9. The winner of the lucky draw shall be required to utilize the Grand Prize based on the availability schedule/dates as communicated by Ooredoo or a party appointed by Ooredoo. If the Grand Prize is not utilized as such, Ooredoo retains the right to cancel the win entirely without any liability to any party.
10. Unless otherwise stated herein or permitted by Ooredoo, the winner of the lucky draw shall not be allowed to transfer the Grand Prize to any other party or claim or be entitled for money or any alternate compensation or benefit in substitution of the Grand Prize or any part thereof. Without prejudice to the aforementioned, the winner of the Grand Prize shall be required to designate and notify Ooredoo of the additional individual they choose to utilize the second slot out of the 2 (two) slots included as the Grand Prize, within the timeline as communicated by Ooredoo.
11. It shall be the sole responsibility of the Grand Prize winner to ensure that they meet all travel, visa and other requisite requirements in order to utilize the Grand Prize.

General Terms

12. The lucky draw under this Promotion may be held directly by Ooredoo or any other party as may be decided by Ooredoo in its sole and entire discretion.
13. In order to inform a winning customer, Ooredoo is only required to call the phone number associated with the respective service which entitled the customer to become an Eligible Customer under this Promotion. Ooredoo will attempt to call the number on three different occasions. Where the customer is not deemed reachable or unresponsive at the sole discretion and opinion of Ooredoo, Ooredoo may decide to disregard the win entirely or award the win to another Eligible Customer as may be decided by Ooredoo in its sole and entire discretion.
14. If the winning customer fails to claim the Grand Prize within the timeframe decided by Ooredoo, then Ooredoo may at its sole discretion cancel such win and the customer shall no longer be entitled to receive or claim for the Grand Prize.
15. The announcement of the lucky winners of the Promotion will be made at the sole and entire discretion of Ooredoo. By accepting the Grand Prize, the winning customer agrees and consents to Ooredoo taking and utilizing pictures and videos of the customer for purposes of announcing the winner of the Promotion and for Ooredoo's promotional and advertisement purposes thereafter.
16. Ooredoo has the right, in its sole and entire discretion to change the Grand Prize as it deems fit or cancel the Grand Prize offered entirely without any liability to its customers or any other party.
17. The terms and conditions of the Promotion as specified herein shall override any other communication received to a customer or any other party in relation to this Promotion, whether or not such is communicated by Ooredoo.
18. Ooredoo may at any time by its sole and entire discretion chose to suspend, revoke or terminate the Promotion without any liability whatsoever to any party.
19. **Need more help?** For any assistance, dial 929, anytime, any day.

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